

VINE is an automated service that allows you to track an offender's custody status over the phone or Internet. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

Write down the following information, tear off this panel, and keep in a safe place:

Offender name

Offender number

Your email address

Your phone/text message number(s)

Your four-digit PIN

MONTANA VICTIM RIGHTS

If you are a victim of a felony crime in Montana, the law guarantees you the right to information about those responsible, starting with arrest and continuing until the offender serves his or her sentence.

You are entitled to participate in decisions that affect your safety and wellbeing, such as plea bargains or a suspect's release on bond. To exercise these rights, you must provide current contact information to law enforcement, the county attorney (prosecutor) and the Department of Corrections (DOC).

You are responsible for notifying these agencies if you change your address or phone number. For more information about victim rights, visit the DOC website at www.cor.mt.gov/victims/ or call victim services at (888) 223-6332.

VINE Facts:

- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-800-456-3076 or go to www.vinelink.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.



Montana VINE Service

Information & Notification for
Offender Custody Status



**Victims have the
right to know.**

1-800-456-3076
TTY: 1-866-847-1298
www.vinelink.com

**Do not rely solely on
VINE for your safety.**
If you feel you are in
danger, call 911.



Rev. 2019

A service provided by:
Montana Department of Corrections
www.cor.mt.gov

MONTANA VINE SERVICE

INFORMATION

Call 1-800-456-3076 or visit www.vinelink.com and follow the instructions to information about an offender's custody status.

REGISTRATION

If the offender is under DOC supervision, you can register to receive notifications related to custody status. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

To register your email address, either call VINE and press zero to speak with an operator or visit www.vinelink.com. Email notifications do not require a PIN.

NOTIFICATION

Once you are registered, VINE will notify **you of offender status changes, such as:**

- Release from supervision
- Location or custody status change
- Escape or abscond
- Death while under supervision
- Probation/parole information
- Sentence review hearings



MONTANA DEPARTMENT OF CORRECTION (DOC) VICTIM SERVICES

Toll-free (888) 223-6332

VICTIM REGISTRATION. VINE is anonymous. Your offender will not know you are registered. Call (888) 223-6332 for assistance.

RESTITUTION. DOC collects court ordered restitution from adult felony offenders and disburses it to crime victims. If the sentencing judge ordered victim restitution but you have not received payments, call the DOC Collections Unit at (800) 801-3478.

VICTIM IMPACT PANELS. DOC encourages victim participation in victim impact panels operated at secure facilities, prerelease centers, treatment centers and community panels to speak with offenders about the ripple effects of crime. This sharing helps victims heal and offenders take responsibility for their crimes.

VICTIM OFFENDER DIALOGUE (VOD). DOC provides victims an opportunity to meet with their offenders face-to-face to discuss the crime in a safe setting. VOD is voluntary for offenders and occurs at the victim's request after extensive preparation with trained facilitators.

OFFENDER ACCOUNTABILITY LETTERS.

Offenders who accept responsibility for their crimes sometimes write apologies to their victims, which are screened and filed at DOC until those victims ask to receive them.

VICTIM RESOURCES

Montana Department of Corrections

Victim Programs

1-888-223-6332

Restitution Collection

1-800-801-3478

Board of Pardons and Parole

(405) 846-1404

Montana State Prison (men)

(406) 846-1320 ext. 2201

Montana Women's Prison

(406) 247-5102

Montana Department of Justice

Office of Victim Services

(406) 444-1907

Crime Victim Compensation Program

1-800-498-6455

Sexual or Violent Offender Registry

<https://doj.mt.gov/svor/>



Search for "VINELink"
from your mobile device app store.

Montana VINE Service

1-800-456-3076 | TTY: 1-866-847-1298

www.vinelink.com