Introducing Edovo Mail
On August 7th, MSP launched Edovo Mail in WRC.

This service will allow you to email your loved ones within MSP.

MSP Plans to expand facility wide by End of August.
How does it work?

This means that you may get an email from your incarcerated loved one inviting you to communicate through Edovo Mail. In three easy steps, you can begin communicating with your loved ones through email.

Step 1:
You will receive an email informing you that your loved one wants to invite you to communicate. **The invitation MUST come from the incarcerated individual before you can create an account.**
How does it work?

**Step 2. Accept or Block.** Once accepted, you will have an Edovo account accessible at connect.edovo.com. From there, you will be able to see their contacts on the inside, change your plans, block connections, and purchase Mail Credits.

You can *always* block the connection if you no longer want to receive contact.
How does it work?

Step 3. Purchase a package. Packages Cost: $10 for 30 emails, and $25 for 80 credits. And, when you use a credit to send an email, you are pre-purchasing the reply for the incarcerated individual to be able to reply back you. Credits do not apply to the incarcerated, but to you, the loved one; so you are in complete control over how your credits are used.
How does it work?

Step 4. Communicate! After communication has started, through connect.edovo.com, you will be able to communicate directly through the webpage, see your unopened mail, purchase new credits or adjust contacts.
Questions?

Email us at connect@edovo.com for dedicated support.