

### Greg Gianforte, Governor | Brian M. Gootkin, Director

Feb. 20, 2023.

Members of the Interim Budget Committee Section D,

The Montana Department of Corrections respectfully submits the following information related to its strategic planning efforts over the last biennium.

# **July 2021**

**Objective:** Reduce recidivism and save taxpayer dollars through education, efficiencies, and programs **Goal:** Expand two or more evidence based, educational and vocational programs at MWP and CC **Horizon June 2021 – December 2021:** 

| Strategy                           | Initiative   | Who?              | Measure                            |
|------------------------------------|--|-------------------|------------------------------------|
|                                    |  |                   |                                    |
|                                    | Implement Prison Program at CCC in Shelby  | Cynthia/Pat Smith | Site visit in late Aug/early Sept. |
| Reduce Recidivism                  | Improve education services at MWP (Terminate contract 2.5 Teachers)                            | Marissa           | Complete: new staff onboarded      |
|                                    | Establish The Last Mile and expand vocational programs at CCC                                  | Cynthia / DLI     | In process                         |
|                                    | Establish pheasant program at MSP  | Gayle / FWP       | In process                         |
|                                    | Develop targeted plan with goals to improve employee engagement in underperforming work groups | Mike w/ Managers  | Scheduled                          |
|                                    | Hire CFO & Public Safety Chief   | HR / Me           | In process                         |
|                                    | Evaluate program effectiveness and renegotiate contracts                                       | RC / Cynthia / Me | In process                         |
| Improve Department<br>Efficiencies | Restructure data team  | John              | Complete                           |
| & Effectiveness                    | NIC staffing analysis for MSP, Pine Hills  | PSC               | Awaiting onboarding                |
|                                    | Rx Program Assessment with OBPP, DPHHS & DOA   | Connie            | In process                         |
|                                    | Work with OBPP, DPHHS & DOA on 1115 waiver and 340 B $\$$                                      | Cynthia / RC      | In process                         |
|                                    | Create customer service liaison (Ombudsman) position   | Carolynn          | Complete                           |
|                                    | Finalize Reorganization  | Me/Cynthia        | Complete                           |

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#### December 2021

Objective: Reduce recidivism and save taxpayer dollars through education, efficiencies and programs Goal: Expand two or more evidence based, educational and vocational programs at MWP and CC

| Horizon June 2021 - Strategy    | - December 2021:  | Who?                 | Measure Stat                   | us |
|---------------------------------|---|----------------------|--------------------------------|----|
| Reduce Recidivism               | Improve education services at MWP (Terminate contract 2.5 Teachers)                               | Marissa              | Complete : New Staff onboarded |    |
|                                 | Start Prison Fellowship at Shelby-Tier 1 or 2 Program   | Charlie/Anita/Andres | December 31                    |    |
|                                 | Evaluate Prison Seminaries Fellowship at MSP  | Jim / Gayle          | Can't Find An<br>Institute     |    |
|                                 | Establish The Last Mile and expand vocational programs at MSP                                     | Cynthia / DLI        | Class Starting                 |    |
|                                 | Develop targeted plan with goals to improve employee engagement in<br>underperforming work groups | Mike w/ Managers     | Scheduled                      |    |
|                                 | Establish pheasant program at MSP   | Gayle / FWP          | September 30                   |    |
| >                               | Scope vocational/PELL programs at DCRP, CCC & MWP   | Cynthia              | October                        |    |
| Improve Department Efficiencies | Finalize Reorganization   | Me / Cynthia         | Complete                       |    |
| & Effectiveness                 | Hire CFO & Public Safety Chief  | HR / Director        | Complete                       |    |
|                                 | Evaluate program effectiveness and renegotiate contracts  | Megan/Natalie        | In process                     |    |
|                                 | Restructure data team   | John                 | Complete                       |    |
|                                 | NIC staffing analysis for MSP, PHCF   | PSC                  | Awaiting Onboarding O          |    |
|                                 | Rx Program Assessment with OBPP, DPHHS & DOA  | Connie               | In process                     |    |
|                                 | Work with DPHHS on efficiencies   | Cynthia / RC         | Scheduled Meeting w/ Adam      |    |
|                                 | Create customer service liaison (Ombudsman) position  | Carolynn             | Complete                       |    |

## January 2022

Objective: Measure recidivism, expand education, and improve DOC culture

Goal: Partner with MDOJ on data, double education opportunities, measure and reduce attrition.

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Horizon: June 30, 2022

| Strategy            | Initiative   | Who?          | Measure State               |
|---------------------|--|---------------|-----------------------------|
| Measure Recidivism  | Work with MDOJ to collect DOC offender arrest data | Cynthia/John  | Access to CJIN              |
|                     | Recidivism definition                              | Brian/Cynthia | GOV approval/LJIC           |
|                     | Begin to measure recidivism with new definition    | John          | 3 Dashboards                |
| Expand Education    | Improve technology to reach more offenders         | John/RPC      | RFP •                       |
|                     | Use current teachers and resources                 | RPC/Gayle     | Communicate by 4/1          |
|                     | Evaluate new programs and propose implementation   | Cynthia/RPC   | Proposals due 6/1           |
|                     | Develop budget for technology and programs         | Natalie       | Due 6/1                     |
| ,                   | Establish an education team                        | Brian/RPC     | 4/1                         |
| Improve DOC Culture | Develop and implement new officer hiring standards | Jim/John      | Policy by union<br>Contract |
|                     | Contract for CO and P&P psychological              | Jim/Natalie   | Complete by 4/1             |
|                     | Create MSP attrition dashboard                     | John/Jim      | 6/1                         |
|                     |  |               |                             |



**July 2022** 

Objective: Improve DOC infrastructure, enhance staff training & inmate programming

Goal: Implement 6-month OGSM activities

Horizon: December 31, 2022

| Strategy                                 | Initiative   | Who?    | Measure              | Status   |
|--|--|---------|----------------------|----------|
| Infrastructure                           | HB 5 proposals submitted through EPP   | Cynthia | Submit to OBPP       |          |
|  | Update recidivism measurement  | John    | Publish on website   |          |
|  | Scope new offender management system   | John    | Sign vendor contract |          |
|  |  |         |                      |          |
| DOC Culture (Recruitment &               | Collaborative safety science training/culture                                | Cynthia | Hold training        |          |
| Retention)                               | Develop agency wide training plan  | Jim     | Draft plan           |          |
|  | Establish quarterly steering committee meetings & annual leadership meetings | Cynthia | Schedule dates       | <u> </u> |
| ,  |  |         |                      |          |
|  |  |         | 5 6 1                |          |
| System improvement (Programs & Services) | Draft Agency-wide Education Plan   | Scott   | Draft plan           |          |
|  | Implement Integrated Corrections Program Model (ICPM)                        | Scott   | Adopt curriculum     |          |

## January 2023

Objective: Improve DOC Infrastructure, enhance staff training & inmate programming

Goal: Implement 6-month OGSM activities by June 20, 2023

| Strategy                                   | Initiative   | Who?                             | Measure  |
|--|--|----------------------------------|--|
|  |  |                                  |  |
| Infrastructure                             | Fund critical public safety infrastructure in the corrections system Procure new offender management system Bring Acadia building online     | 1. Cynthia<br>2. John<br>3. John | Support legislative budget process, HB 5 & 10 (winter/spring 2023 Draft RFP by 6/1/23 Work w/ A&E to support infra repairs   |
| DOC culture (recruitment & retention)      | Collaborative safety science training/culture Develop agency wide training plan Establish quarterly steering committee & leadership meetings | Cynthia Jim Cynthia Cynthia      | Hold 2 <sup>nd</sup> Leadership Labs, onsite training at MWP & Pine by 6/23 Plan drafted and finalized by 6/23 First annual Steering Committee retreat scheduled June 2023 |
| System improvement<br>(program & services) | Draft agency-wide education plan Implement Integrated Corrections Program Model (ICPM)   | 1. Scott<br>2. Scott             | Plan drafted and finalized by 6/23 Begin implementation of comprehensive programming by 6/23   |

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Please let us know if you have any questions or concerns.

Respectfully Submitted,

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