

**Amendment B**  
**Transaction Funded Work Order**  
**For Montana Interactive, LLC (MI)**  
**Transaction Funded Electronic Government Services**  
**Second Term Contract**

**Tracking Number: 0012B**  
**Date Last Updated: November 15, 2011**

<b>Agency:</b>	Department of Corrections (COR)
<b>Division:</b>	Director's Office
<b>Project Name:</b>	Adult Offender Information Search
<b>Project Description:</b>	<p>The following is to be added to "Description of Work" in original Work Order #0012, dated February 11, 2002:</p> <p>The primary online service will also be offered as a web based mobile application.</p>
<b>Security:</b>	<p>The following is to be added to "Security" in original Work Order #0012, dated February 11, 2002:</p> <p>Login security for the secondary service will be through ePass Montana.</p>
<b>Fees Collected on Behalf of COR:</b>	<p>The following is to replace "Fee Collected on Behalf of Agency" in original Work Order #0012, dated February 11, 2002:</p> <p>For the secondary service providing a complete download of the database, COR will be remitted \$150.00 per customer subscription each month. This service will be offered with payment by both credit/debit card and registered user account.</p>
<b>Fees Collected on Behalf of MI:</b>	<p>The following is to replace "Fee Collected on Behalf of MII" in original Work Order #0012, dated February 11, 2002:</p> <p>For the secondary service providing a complete download of the database, customers will subscribe to the service for access to all COR data updated at least on a weekly basis at a cost of \$1,500.00 per month. Customers will be able to log into the service at any time during the month to download a new file for this monthly fee. MI will pay all electronic payment processing fees associated with credit/debit card transactions.</p>
<b>Remittance Provisions:</b>	<p>The following is to replace "Remittance Provisions" in original Work Order #0012, dated February 11, 2002:</p> <p>A check is mailed to COR's Fiscal Bureau each month.</p>

<b>MI Project Manager:</b>	<p>The following is to replace "MII Project Manager" in original Work Order #0012, dated February 11, 2002:</p> <p>Melissa Begger, 449-3468 ext. 228, <a href="mailto:mbegger@mt.gov">mbegger@mt.gov</a></p>
<b>COR Project Manager:</b>	<p>The following is to replace "Agency Project Manager" in original Work Order #0012, dated February 11, 2002:</p> <p>COR personnel will be needed for direction, clarification, testing and approval. The project manager will be the primary point of contact and responsible for communicating agency decisions.</p> <p>Dewey Hall, 406-444-6719, <a href="mailto:dhall@mt.gov">dhall@mt.gov</a></p>
<b>COR Technical Contact:</b>	<p>This section is added:</p> <p>MI will require access to technical computer personnel during this project for reasonable technical assistance; the technical personnel must have a good working knowledge of the Adult Offender Information database and its structure and functionality. The technical contact will be the primary point of contact for technical issues.</p> <p>Dewey Hall, 406-444-6719, <a href="mailto:dhall@mt.gov">dhall@mt.gov</a></p>
<b>Customer Support:</b>	<p>The following is to replace "Customer Support (Help Desk)" in original Work Order #0012, dated February 11, 2002:</p> <p>MI will provide customer support for this service through the help desk for the State's eGovernment services. MI will pass issues beyond the scope of this service to Dewey Hall, 406-444-6719, <a href="mailto:dhall@mt.gov">dhall@mt.gov</a>.</p>

*SMiller*

Sandi Miller, General Manager  
Montana Interactive, LLC

*12-30-11*

Date

*Mike Ferriter*

Mike Ferriter, Director  
Department of Corrections

*12/19/11*

Date

*Audrey S. Hinman*

Audrey Hinman, Bureau Chief  
Application Technology Services Bureau  
State Information Technology Services Division  
Department of Administration

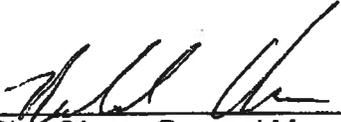
*12/27/11*

Date

**Amendment A**  
**Transaction Fund Work Order**  
**For Montana Interactive, Inc. (MII)**  
**Self Funded Electronic Government Services**  
**Term Contract**

**Tracking Number:** 0012A  
**Last Updated:** March 13, 2002

<b>Agency:</b>	Department of Corrections (COR)
<b>Division or Program:</b>	Director's Office
<b>Project Name:</b>	Adult Offender Information Search
<b>Description of Work:</b>	<p>This Amendment A addresses the addition of offender photographs for the Adult Offender Information Search online service. The photograph of the offender will be displayed with the other details. The photographs will be provided by the COR Adult Offender Information database.</p> <p>Photographs will be available only with the online primary service and not with the secondary service of allowing for purchase of a complete download of all of the viewable information in all available records.</p>
<b>Impact on the Infrastructure:</b>	<p>The table of photographs will be sent with the other data and in the same manner as indicated in the original work order. COR is still required to notify ITSD when the first update process is going to occur as outlined in the original work order.</p> <p>If at any time the file size of the Oracle database residing on the MII server for this service exceeds 400 MB, COR will need to make alternative hosting arrangements. MII will give COR a minimum of thirty (30) days notice if this contingency is reached.</p> <p>MII reserves the right to remove the database following the minimum notice period.</p>
<b>Deliverables:</b>	The addition of offender photographs to the Adult Offender Information Search online service.
<b>Development Schedule:</b>	The addition of photographs can be accomplished within the schedule outlined in the original work order contingent upon COR's ability to deliver the photographs in .JPG format.



Rich Olsen, General Manager  
Montana Interactive, Inc.

3/22/02  
Date



Bill Slaughter, Director  
Department of Corrections

3/19/02  
Date



Audrey Hinman, Chief  
Internet Technology Services Bureau  
Information Technology Services Division

3/22/02  
Date

**Transaction Fund Work Order**  
**For Montana Interactive, Inc. (MII)**  
**Self Funded Electronic Government Services**  
**Term Contract**

**Tracking Number:** 0012  
**Date last Updated:** February 11, 2002

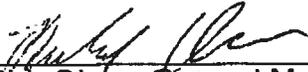
<b>Agency:</b>	Department of Corrections (COR)
<b>Division:</b>	Director's Office
<b>Project Name:</b>	Adult Offender Information Search
<b>Description of Work:</b>	<p>This online service will primarily allow customers to enter search criteria such as name, offender number, or date of birth and then view the record of individuals in the Adult Offender Information database matching those criteria. The available search criteria, and what specific information is returned, will be determined by COR. This service will be available to the general public and will not contain any login requirements or fees.</p> <p>A secondary service will allow for a complete download of all of the viewable information in all available records. The download will be provided either through a direct download from the Internet, or sent to the customer on a CD depending on the actual size of the file. The download will be available in comma-delimited format, but may also be provided in .pdf format depending on the size of the file and what the customer requests. This service will be provided for a fee.</p> <p>The term application below refers to both the primary and secondary services collectively.</p>
<b>Security:</b>	<p>The primary service will be query in nature and will not be able to modify data in any way. There will be no security surrounding the online application, as all information is open for public viewing.</p> <p>The secondary service will require the customer to enter personal and credit card information. Both SSL and data encryption will be used to secure all transactions. A protected session will begin before the customer enters in any personal information and will continue to be secure during the entire process.</p>
<b>Impact on the Infrastructure:</b>	This application will reside on the MII server in the Information Technology Services Division (ITSD) Computer

	<p>Information Technology Services Division (ITSD) Computer Center. A new Oracle database built by COR will also reside on the MII server. The Adult Offender Information database will remain in its current location on Correction's AS400 located at 1539 11<sup>th</sup> Avenue. The new Oracle database will be populated with all necessary data from the Adult Offender Information database and sent to MII via Open Database Connectivity (ODBC). The Oracle database will be refreshed via ODBC at a frequency determined by COR.</p> <p>No significant impact on the current infrastructure is anticipated, however, testing will need to be done with ITSD involvement when the Oracle database is ready to be populated. It is estimated that approximately 38,000 records will be transferred during the update process. ITSD will need to watch the network usage during the update process to confirm there will be no impact on the current network infrastructure. If the network experiences a detrimental impact during the update process, COR and ITSD will work together to outline alternatives and possible solutions. COR will notify ITSD when the first update process is going to occur. COR will also notify ITSD of the regular update process schedule.</p>
<p><b>Deliverables:</b></p>	<p>A fully operational online application that will allow users to search for and view information on adult offenders.</p> <p>A process that will make available for purchase a complete download of the available information.</p>
<p><b>Development Schedule:</b></p>	<p><b>Data Gathering:</b> One month, includes work order</p> <p><b>Prototyping:</b> Two weeks, a screen-by-screen layout and process flow will be presented for accuracy and approval to COR. This will be a document agreed to in writing before coding begins. The prototype sets the entire scope of the application.</p> <p><b>Coding:</b> Four weeks, MII will require access to technical computer personnel during this time for reasonable technical assistance. The technical personnel must have a good working knowledge of the Adult Offender Information database and the new Oracle database the application will interface with as well as its structure and functionality.</p> <p><b>Testing:</b> A minimum of ten business days and includes a complete process test with a small sample group, COR will be asked to participate</p> <p><b>Implementation:</b> One week, will include a press release</p>

	<p>and possible press event</p> <p>The above schedule is based on estimates and is subject to change. During the development process, it is common for unforeseen delays to occur. MII will notify COR immediately of any changes in projected dates. COR will notify MII of any changes in their ability to assist in this project.</p>
<b>Acceptance/Completion Criteria:</b>	Following the scheduled milestones above and final verification of the application by COR.
<b>Estimated Agency Hours:</b>	<p>COR personnel will be needed for direction, clarification, testing and approval.</p> <p>Estimated COR personnel time: 80-100 hours</p> <p>The estimated COR personnel time does not include any internal changes to policy, business processes, and the like that COR may incur as a result of this application.</p>
<b>Fee Collected on Behalf of Agency:</b>	For the secondary service providing a complete download of the database, COR will be remitted \$100.00 per download. This service will be offered with credit card payment only.
<b>Remittance Provisions:</b>	All revenue will be remitted to the State Treasury. An accounts receivable entry will be automatically created in SABHRS through MII's interface and will be located in AR Business Unit 64010, Organization 8, Fund 01100, Account 585135 and Subclass R02. Remittance will occur on a monthly basis. If there have been no transactions, the remittance will not occur.
<b>Fee Collected on Behalf of MII:</b>	<p>No fee will be collected for the primary service.</p> <p>For the secondary service providing a complete download of the database, MII will collect \$.03 per record. MII will pay the credit card fees, and remit \$100.00 to COR per download.</p>
<b>MII Project Manager:</b>	Fred Sargeson
<b>Agency Project Manager:</b>	<p>Jeff Rosky, Statistics Bureau Chief 444-4907 <a href="mailto:jrosky@state.mt.us">jrosky@state.mt.us</a></p>
<b>Customer Support (Help Desk):</b>	MII will provide customer support for the application through the help desk for all of the State's e-government applications. MII will pass issues beyond the scope of the application to Jeff Rosky.
<b>Additional Terms:</b>	MII must have read access to the Oracle database created to interface with the application. MII agrees (and is

contractually bound) to follow all confidentiality requirements set by COR. MII will not charge COR for development, maintenance (including defect fixes and requested functionality changes), or customer support of this application. MII will not support or maintain any code related to the Adult Offenders Information database, or the Oracle database interfacing with the application. MII must be made aware of any changes to these databases that may affect this application. COR must give MII a reasonable amount of time to update and support this application when changes are requested.

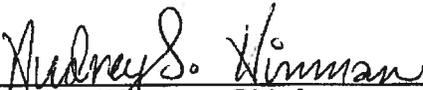
This application is being developed as an enhancement to DiscoveringMontana.com. All advertisements and promotion of this application will be done using DiscoveringMontana.com as the access point (or portal). The Department of Corrections will work in coordination with ITSD and MII on press releases, events, and promotions of this application.

  
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Rich Olsen, General Manager  
Montana Interactive, Inc.

2.12.02  
Date

  
\_\_\_\_\_  
Bill Slaughter, Director  
Department of Corrections

2/11/02  
Date

  
\_\_\_\_\_  
Audrey Hinman, Chief  
Internet Technology Services Bureau  
Information Technology Services Division

2/11/02  
Date