# Montana Department of Corrections

## Clinical Services Division

Steve Bullock, Governor

Mike Batista, Director

December 3, 2015

Dear Provider:

We are contacting you to let you know two important changes that go into effect January 1, 2016, in relation to billing and payment for services provided to Department of Corrections' (DOC) offenders.

First, SB 405 (known as the HELP Act, the legislation that expanded Medicaid eligibility in Montana), mandates that the DOC reimburse health care providers for services at the Medicaid rate, regardless of whether the offender is currently Medicaid eligible. Our new claims processor will be Xerox, who currently processes Montana Medicaid claims. Because you are already a Medicaid provider, Xerox has the provider enrollment information needed to process your DOC claims; you do not need to do anything besides submit the claims.

For services on or after January 1, 2016, bill all services provided to DOC offenders using the same process you are already using for Medicaid reimbursement. This includes services for inmates who receive inpatient or outpatient services, as well as any medical, vision and dental services provided outside of a DOC facility.

Second, we encourage your billing department to **submit any claims for services with a date of service through December 31, 2015, to BCBS for reimbursement as soon as possible**. As of January 1, 2016, BCBS will no longer be the state's third-party payor. However, DOC is working with BCBS to process claims for services provided in 2015. Filing your claims promptly will help ensure that you are paid in a timely manner. Again **beginning January 1, 2016, Xerox will administer ALL DOC claims, with a date of service on or after January 1st.**

We value the services you provide to DOC offenders, and look forward to continuing our relationship with you. Should you have any questions, please contact the DOC Clinical Services Division at (406) 444-9647 or corbilling@mt.gov.

Sincerely,

Loraine Wodnik
Deputy Director
Montana Department of Corrections