

STATE OF MONTANA DEPARTMENT OF CORRECTIONS POLICY DIRECTIVE

Policy No. DOC 4.5.33	Subject: OFFENDER MEDICAL EMERGENCY NOTIFICATIONS		
Chapter 4: FACILITY/PROGRAM SERVICES		Page 1 of 2	
Section 5: Clinical Services		Effective Date: Jan 1, 1998	
Department Director Signature: /s/ Brian Gootkin		Revised: 4/19/2021	
Medical Director Signature: /s/ Dr. Paul Rees			
Clinical Services Division Administrator Signature: /s/ Connie Winner			

I. POLICY

The Department of Corrections facilities will establish reporting procedures to provide notifications of an offender's serious or critical illness, injury, or death in accordance with the provisions of this policy.

II. APPLICABILITY

All secure care facilities Department owned and contracted, as specified in contract

III. DEFINITIONS

Chief Facility Health Officer – The health authority or nursing supervisor responsible for the facility health care services.

Facility Administrator – The official, regardless of local title (administrator, warden, superintendent), ultimately responsible for the facility or program operation and management.

Health Care Providers – Licensed health care providers (e.g., physicians, nurses, psychiatrists, dentists, and mental health practitioners), including contracted or fee-for-service providers, responsible for offender health care and treatment.

Health Care Staff – Includes licensed health care providers and non-licensed health care staff (e.g., medical records staff, health care aides) responsible for offender health care administration and treatment.

Serious or Critical Illness or Injury – Any injury determined to be life threatening or requiring emergency medical care or surgery.

IV. DEPARTMENT DIRECTIVES

A. Notifications

- 1. Health care providers:
 - a. will encourage offenders to discuss their non-emergent medical problems, planned treatments, and surgeries with family members;
 - b. will notify the chief facility health officer of a serious offender illness or injury requiring medical treatment; and

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- c. must notify the on-call physician if the facility has on-call physician coverage.
- 2. The chief facility health officer, or designee, will notify the facility administrator or designated custody staff when medical emergencies warrant notification to the next of kin.
- 3. The facility administrator, or designee, will notify the offender's next of kin by telephone or, when telephone contact is impossible, by written communication.

B. Special Visits

- 1. The facility administrator will review all requests for special family visits with a serious or critically ill or injured offender at a hospital or in the facility.
- 2. Approved family visits will be conducted in accordance with facility operating procedures.

C. Offender Death

1. Facility staff will notify the Department medical director of offender death and comply with procedures in accordance with *DOC Policy 4.5.34*, *Offender Death*.

D. Release of Information

- 1. Facility health care staff will handle information about an offender's medical condition in accordance with *DOC Policies 4.5.38*, *Offender Health Record Access, Release, and Retention*, and *1.5.6*, *Offender Records Access and Release*.
- 2. Facility staff will refer all information requests to the facility public information officer, facility administrator, or Department communications director.
- 3. In all cases, the facility administrator must notify the offender's next of kin prior to the release of information to the public or media.

V. CLOSING

Questions concerning this policy should be directed to the Clinical Services Division Administrator

VI. REFERENCES

- A. DOC Policies 1.5.6, Offender Records Access and Release; 4.5.34, Offender Death; 4.5.38, Offender Health Record Access, Release, and Retention
- B. Y-1-12; National Commission on Correctional Health Services in Juveniles Detention or Confinement Facilities, 2015

VII. ATTACHMENTS

None.